

# CANCELLATION POLICY



1. Refunds and Credits are not given for reservations over the following:
  - January 1-15
  - March 10-27 Spring Break
  - Sept 1-9
  - November 15-30
  - December 15-31
2. Early returns cannot be refunded or credited.
3. Reservations changed 14 Days in advance CAN be refunded, excluding above listed circumstances.
4. Cancellation policy is subject to change.
5. Dog Boarding is 100% Non-Refundable and Credits are not offered for future services if canceled.

Scheduling pet sitting visits and appointments requires significant time to create invoices, route maps & reservations. When appointments are canceled, the place card we held cannot always be re-booked, resulting in lost wages. As a small business, it is a strain to recoup a cancellation of the place card we held. Thank you so much for understanding a small business!

Pet Owner Signature \_\_\_\_\_

Pet Owner Name (Please Print) \_\_\_\_\_

Date: \_\_\_\_\_