

# CANCELLATION POLICY



1. Cancellations with Less than 72 hours (3 days) = Cancellation Fee of 100% of the booking
2. Credits cannot be given for early returns
3. Cancellation policy is subject to change
4. Failure to pay cancellation fees will result in the suspension of any future pet sitting service

Scheduling pet sitting visits and appointments requires significant office time including creating invoices, route maps & bookings. When appointments are canceled, further time is necessary to readjust in the scheduling system and other clients have also been denied service for these lost spots.

Canceling appointments without sufficient notice incurs lost wages from empty bookings, and time spent. This cancellation policy is in place to receive compensation for work performed. Thank you for understanding!

Pet Owner Signature \_\_\_\_\_

Pet Owner Name (Please Print) \_\_\_\_\_

Date: \_\_\_\_\_