



TERMS AND CONDITIONS OF SERVICE

*BUSINESS HOURS for OFFICE: 9-5pm Mon – Friday.

*PAYMENTS NEW CLIENTS: Full Payment (Non-Refundable) to hold booking.

*PAYMENTS EXISTING CLIENTS: Due 5 Days Ahead of Service.

*FORMS OF PAYMENT: Venmo or Zelle or Cash (Check is accepted but not preferred ~ Checks Payable to: PAWSITIVELY PETSITTING)

*VENMO ACCOUNT: Carole Hopkins @ CaroleAnnHopkins (See QR Code and Venmo info below)

*ZELLE ACCOUNT: CaroleAnnHopkins@yahoo.com

*UNPAID SERVICES: Unpaid services may be cancelled without notice, including during the scheduled service period.

*DEPOSITS ARE NON-REFUNDABLE: 50% NON refundable deposit required for large reservations. 100% NON refundable deposit required for all Holidays & Spring Break. No Refunds for early returns.

*CANCELLED SERVICES: Cannot be applied to future services.

*RESERVATION PROCESS: Request Reservations on: www.BestPetSitterTheWoodlands.com/contact-us/

Choose: CLIENT PORTAL > LOGIN > SCHEDULE > REQUEST NEW SERVICE

*TEXT RESERVATIONS ARE NOT ACCEPTED! Your Emailed invoice is your confirmation of booking.

*AVAILABILITY: Prior to requesting service, check my Website for availability www.BestPetSitterTheWoodlands.com/contact-us/

Availability is subject to change.

*HOLIDAY FEES ON: Christmas Eve/ Christmas Day/ Day after Christmas/ Thanksgiving and day after/ Easter/Good Friday/ July 4th/ Labor Day/ Memorial Day/ Mother's Day/ New Year's Eve and New Year's Day/ President's Day. See Fee Schedule.

*VISITORS IN YOUR HOME: ALL visitors must be appropriately scheduled with the Pet Sitter prior to your trip. "Surprise" encounters can be scary and dangerous for both parties. This includes: Maintenance workers, Realtors, Housekeepers, Neighbors, Friends and Family. Pet sitting may be terminated without notice if unannounced visitors or vehicles are at the home. Please be considerate!

*DAMAGE/LOSS IN THE HOME: Pawsitively Petsitting is not responsible for damage to the home beyond the control of the Pet Sitter. This includes but is not limited to, loss or damage due to burglary, water leaks, electrical problems and acts of nature. Pawsitively Petsitting will attempt to contact the client if a situation arises, but is not responsible for scheduling repairs.

*VISITING PETS: Services cannot be rendered to homes with "visiting" pets. A separate set of agreement forms must be filled out by the "visiting" pet's owner.

*PET SECURITY: Pet Owner is responsible for pet-proofing house and yard, including fencing, gates, and latches. Pawsitively Petsitting is not liable for the disappearance, injury or death of any pet having unsupervised access to the outdoors such as pet doors.

*WEATHER RELATED EVENTS: Please have arrangements for evacuating your pet in the event of a weather emergency. I will make every attempt to see to your pet's safety, but cannot guarantee it.

*PET AGGRESSION: In the event a pet poses a danger to the safety of itself, other pets, people or the Pet Sitter, the Pet Owner authorizes the pet to be placed in a boarding facility. All charges relating to the boarding facility are the responsibility of the Pet Owner.

*INSTAGRAM & FACEBOOK: Owner agrees to allow their pet's pictures to be posted on Social Media so they may reach celebrity status! No personal information is shared.

FEE SCHEDULE	
LATE PAYMENT:	15% AFTER 5 DAYS LATE
72 HOURS CANCELLATION NOTICE TO AVOID FEE:	100% OF BOOKING
LAST MINUTE RESERVATIONS (less than 3 days)	\$25
HOLIDAY FEES (see Holiday Necessities form)	\$30/day
EMERGENCY VET VISITS, MEDICATIONS or SUPPLIES	\$100 +
RETURNED CHECKS	\$45
KEY PICK UP/RETURN	\$35
2nd CONSULTATION (1st is free)	\$35

*This agreement is valid from the date signed, and replaces any prior Terms of Service Agreement. The Pet Owner states that he/she has read this agreement in its entirety and fully understands its terms and conditions.

Pet Owner Signature _____

Pet Owner Name (Please Print) _____

Date: _____



Carole Hopkins
@CaroleAnnHopkins



venmo

Scan this code to pay